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# MENTAL HEALTH & RECOVERY BOARD

• *Of Wayne & Holmes Counties* •

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## 2020 ANNUAL REPORT

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Dear Stakeholder,

As you read through this report, I hope you are as proud as I am. Our community response - ensuring mental health and addiction treatment services were accessible throughout the pandemic has been no easy feat. **Each of our funded partner agencies creatively rose to the challenge and continued to provide their life-saving services at a time when connection, accountability, treatment, and recovery services were more important than ever.**

Almost immediately after the pandemic began, our team realized the importance of securing increased funds to empower our agencies to continue to find creative ways to deliver services. You'll find details of our grant related success later in this report. Personally, the COVID-19 Pandemic required me to manage from both my heart and my head. We had a community needing our supports and our mental health and addiction services; however, we had to safely provide services. We had to provide education and information to people in need in our community, and at the same time support our funded agency provider system of care as they navigated an ever-changing landscape.

To summarize, this was a uniquely challenging time, requiring value-based leadership, supporting an evidence-based, recovery-oriented system of care. **A year focused on maintaining the strength of our crisis, prevention, treatment, and recovery support services, while pivoting to safely provided telehealth services, before guidelines could be designed or adopted, during a life-threatening pandemic.** The Mental Health and Recovery Board's quickly developed strategy was essential to continuing life-saving local mental health and addiction services, without interruption.

As a result of isolation created by the pandemic for many, not only was it crucial to continue to serve existing clients, our agencies were also experiencing increased need from new clients. Educating the community about mental health and addiction services once again became a necessary focus. Meeting the core goal of maintaining and providing services, educating the community, and assuring available services for every child, family and adult needing services during this pandemic provided an essential focus. You will find many examples throughout this report of how our community collaborated to maintain this focus.

I am proud to say that our system of care has maintained our full continuum of services throughout the pandemic. **It was a true privilege to have been in this position at this time, with a supportive board of directors, extremely competent funded agency partners, and numerous supportive community partners and leaders.** Everyone worked together for the benefit of our community!

With gratitude,

*Judy Wortham Wood*  
EXECUTIVE DIRECTOR



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# RESPONDING TO COVID-19

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- The COVID-19 pandemic had a significant impact on reach. Anazao quickly pivoted to telehealth and worked hard to continue to serve clients and respond to changing community needs.
- 100% of clients surveyed rated the overall quality of care and services as “good”, “very good”, or “excellent”, exceeding the target of 90%.
- 71% of those enrolled in Case Management improved their employment or housing. • 969 clients were served in FY20.
- The 24-Hour Navigator (a phone line staffed by Chemical Dependency-Certified Providers) communicated with 16 individuals who requested support.
- 445 drug tests were provided, with the largest referral sources being the Wayne County Children’s Services Board and the Wayne County Municipal Court.



- Within weeks of the onset of the pandemic, Catholic Charities pivoted to providing services via virtual platforms.
- We experienced a 19% increase in services for outpatient mental health in FY20.
- Our Early Childhood Mental Health services experienced a 17% increase in services provided in FY20.
- Our Wraparound Inclusion Strengthens Everyone (W.I.S.E.) program had a goal to serve 25 individuals and actually served 43, a 72% increase over the target. • The Resilient Family Project served 6 families in Holmes County and 43 families in Wayne County.
- Juvenile Court Services showed high levels of service:
  - 47 youth and their families received home based and office-based counseling
  - 79 mental health / substance abuse screenings were completed
  - 56 youth were served through prevention education programs



- Documented 3,073 visits from 169 individuals seeking recovery services, while open for services.
- Staff maintained contact with peers and families through phone calls, encouragement cards, emails and zoom support groups.
- The Family Education and Support program served 33 individuals through the Family to Family education class.
- The LOSS Team responded to 15 families who lost a loved one to suicide in FY20.
- 26 law enforcement officers graduated from the Crisis Intervention Team (CIT) Training.
- 70 law enforcement officers attended an Advanced CIT training.

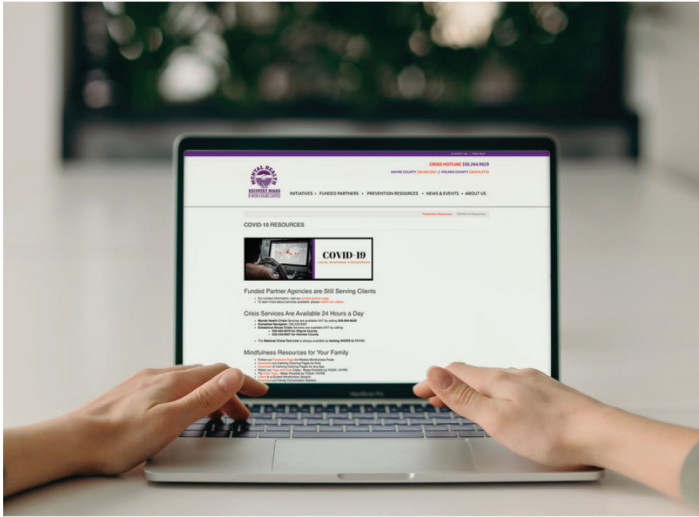


- OneEighty adopted the belief that services were critical and essential healthcare services and continued to accept admissions to residential treatment and shelter programs after the advent of COVID-19.
- Outpatient treatment continued with a hybrid of telehealth and in person services.
- The Women’s Residential Treatment center opened in FY20, providing inpatient treatment for up to 16 women and up to 8 of their children.
- 1,780 individuals were served in FY20. • There was a 10% increase in number of services provided.

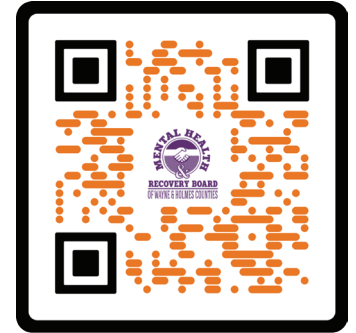


- Implemented a new electronic health records system. • Adapted to respond to the many challenges presented by COVID-19 to ensure consistent, uninterrupted delivery of services. Staff were trained in telehealth techniques, with most staff working remotely.
- 5,839 individuals were served in FY20, an increase of 24.21% over FY19. • TCC averaged 176 new admissions per month.
- The majority of clients reported household incomes that were low enough to qualify for care that was funded by public dollars including Medicaid and MHRB subsidies. • 836 pre-hospitalization screenings were completed by the crisis intervention team (2.3 per day on average).

# RESPONDING TO COVID-19



While COVID-19 was not present for the entire fiscal year, it certainly was a theme for much of it. In late March, we were able to quickly coordinate videos, outlining the services available by funded partner agencies.



## SCAN ME

Hold your smart-phone camera over this QR code to watch these videos.

## SECURING FUNDING *for* OUR COMMUNITY

In FY20, the MHRB associate director led our State Opiate Response grant submission, resulting in the highest grant funding in our region. We were awarded almost 1 million dollars to combat the ongoing Opiate epidemic through increased services through two of our funded partner agencies, in collaboration with our community through committees and coalitions in partnership with the Opiate Task Force. Our community and agency collaboration peaked with overall decreases in Opiate deaths.

We had the privilege to request capital funding for numerous capital projects in FY20, with the two largest receiving \$500K each. These projects include the Holmes County Center for the Arts as a youth resiliency project and One Eighty's Women's Residential Treatment Center. Additionally, we were able to receive approval for the Wayne Center for the Arts for funding through OhioMHAS Capital Grants and for the Rittman Schools youth resiliency capital project; however, both have been delayed due to COVID. Lastly, our MHRB received capital project approval for \$250K to rehab our mental health and addiction houses with Wayne Metro Housing in Wooster, also delayed due to COVID.

It was truly an outstanding year and we look forward to watching the not-yet-completed projects come to fruition post-pandemic.



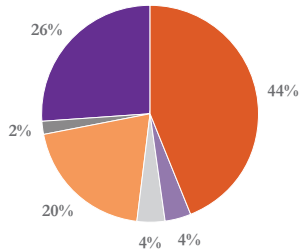
Holmes Center for the Arts Executive Director Holley Johnson and MHRB Executive Director Judy Wortham Wood at the Holmes Center for the Arts Groundbreaking Event (pre-Covid)



The ribbon-cutting ceremony for One-Eighty's Women's Residential Treatment Center (pre-Covid)

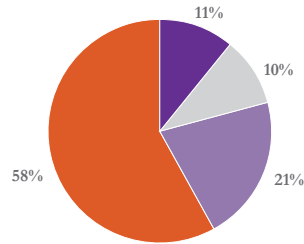
# 2020 FINANCIAL REVIEW

**FY20  
ACTUAL  
MHRB REVENUE**  
\$8,731,186



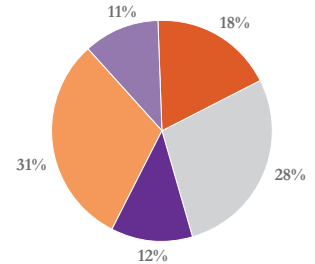
- Local Levy (44%)
- Other-Misc. (4%)
- Grants-Misc. (4%)
- Federal-AoD (20%)
- Federal-MH (2%)
- Ohio MHAS (26%)

**FY20  
ACTUAL  
MHRB EXPENDITURES**  
\$8,402,255



- Board Administration (11%)
- Out of Home Placements (10%)
- Grants-Misc. (21%)
- Community Services (58%)

**FY20  
COMMUNITY  
SERVICES BREAKDOWN  
NON MEDICAID**



- Counseling/Treatment (28%)
- Community Support (18%)
- Prevention (11%)
- Residential (31%)
- Emergency (12%)

## STAFF DIRECTORY

### • Staff •

*Judy Wortham Wood*  
EXECUTIVE DIRECTOR

*Rose Love*  
FINANCE DIRECTOR

*Sue Zarlengo*  
EXECUTIVE ASSISTANT

*Joanna Edwards*  
ASSOCIATE DIRECTOR

*Jessica Stevens*  
PROGRAM COORDINATOR

### • Board of Directors •

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VICE-CHAIR\*\*  
**MICHAEL D. BRUMFIELD**  
**ANNETTE S. CARY**  
SECRETARY\*\*  
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**JAMES B. PYERS**  
TREASURER\*\*  
**DR. SHELLIE RUSSELL-SKERSKI**  
**CRAIG SANDERS**  
CHAIR\*\*  
**ROBIN TROYER**

\*\*BOARD OFFICERS



**Treatment Works • People Recover**

